Community Service Organisations Insurance Proposal



Community Service Organisations Insurance Proposal



Intermediary name	Account number	Policy number	Occupation Code

Important notices

Duty of disclosure

Before you enter into a contract of general insurance with us, you have a duty under the Insurance Contracts Act 1984 to disclose to us every matter that you know, or could reasonably be expected to know, is relevant to our decision whether to accept the risk of insurance and, if so, on what terms.

You have the same duty to disclose these matters to us before you renew, extend, vary or reinstate a contract of general insurance.

Your duty however does not require disclosure of matters:

- that diminish the risk to be undertaken by us;
- that is of common knowledge;
- that we know or, in the ordinary course of our business, ought to know;
- as to which compliance with your duty is waived by us.

If you fail to comply with your duty of disclosure, we may be entitled to reduce our liability under the contract of insurance in respect of a claim or may cancel the contract.

If your non disclosure is fraudulent, we may also have the option of avoiding the contract from its beginning.

Basis of Cover - Occurrence/Claims made

The cover provided under section 6 of the policy is in respect of occurrences during the period of insurance.

The cover provided under sections 7, 8 and 9 of the policy operates on a 'claims made' basis, which means you are covered for:

- claims made against you and notified to us during the period of cover, provided you were not aware at any time prior to the commencement of such period of any circumstances which could lead to a claim being made against you; and
- circumstances you first became aware of during the period of insurance which may lead to future claims, provided you notify us during such period of those circumstances.

The cover provided under sections 7, 8 and 9 is in respect of claims arising out of acts, errors, omissions or conduct that occurred after the retroactive date shown in the certificate of insurance. After expiry of the policy, no new claim can be made or circumstance notified under the policy even though the event giving rise to the claim may have occurred during the period of insurance, except where allowed by law.

Please ensure you have read the Community Service Organisations insurance product disclosure statement and policy wording and the

important notices in this application to assist your understanding. If you require any assistance, please contact your insurance intermediary or your local Ansvar Insurance office.

Waiver of rights

The policy has a provision that limits or reduces our liability if you agree not to sue any liable party, or if you enter into any arrangement or compromise with such party, or waive or prejudice our rights of recovery as a result of any claim which would normally be covered under the policy.

Code of Practice and Privacy Act

As a signatory to the General Insurance Code of Practice we are committed to raising standards of service to our customers. This voluntary code sets out the minimum standards we will uphold in the services we provide to you.

The Privacy Act sets out how we are to collect, use, disclose and protect your personal information. It also describes the circumstances for you to access and, if necessary, correct your personal information.

You may access your personal information by contacting any of our offices. The information we collect is used to assist us to provide you with our general insurance products and to manage our relationship with you.

At times we rely on third party suppliers (agents, legal advisers, other insurance companies, assessors, investigators, loss adjusters, market research and mail houses) to perform specialised activities for us. Your personal information may be provided to them so that they can carry out their agreed activities.

They are bound by confidentiality and non-disclosure agreements and are prohibited from using the information for any other purpose. These service providers are aware of their obligations under the Privacy Act and the General Insurance Code of Practice.

If you do not wish to provide us with your personal information, we will not be able to supply our products to you.

How we can be contacted

The registered office of Ansvar Insurance Limited is Level 18, 303 Collins Street. Melbourne. Victoria 3000.

You can contact us by:

- visiting us at any Ansvar Insurance office
- telephoning 1300 650 540
- facsimile on 03 9614 1545
- writing to any office of Ansvar Insurance
- email to insure@ansvar.com.au

How to complete this proposal

All questions must be answered in relation to the business entity to be insured and all its subsidiary and controlled entities (if any). Please tick the box and/or write the information requested in the space provided. If there is inadequate space to answer any questions or to describe any matter you need to disclose to us, please provide this information on a separate signed sheet of paper or attach the relevant document to this application. Make sure all questions are answered and the form is signed.

1. Policyholder details This section mus	st be completed		
Name of organisation to be insured	ABN/ACN/ARNM (one only)	Date your organisati	on first commenced operations
		/	1
Authorised contact person	Telephone	Fax	
Mobile	Email	Website	
Trading/former names of organisation (if a	ny)		
Postal address			
Please advise the locations of properties v	vhere your organisation operates		
Please describe the business activities of	all entities to be insured by this policy		

2. Period of insurance This	section must be c	ompleted									
	Com	mencement dat	ie.		Expi	y date					
Required date of policy:		/	/				/	/			at 4pm
3. General information This	section must be d	completed									
Has the organisation or its office	cers ever been ch	arged and/or co	onvicted o	of a criminal offend	e?			Yes	S N	lo	
Has the organisation or its office	cers ever been de	clared bankrupt	:?					Yes	s	lo	
Has the organisation or its office	cers ever become	insolvent or pla	ced into	liquidation or recei	vershi	p?		Yes	s N	lo	
If you have answered yes to a	ny of the above qu	iestions, please	provide d	details below							
4 Dunniana inangana hald	b										
4. Previous insurance held Has your community service o			-	are?				Yes		lo	
If yes, name of previous insure			idot o you			Expiry dat	æ		, [•0	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						, ,		/	/		
								/	/		
								/	/		
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								1			
Have you ever had any insurar	nce declined or ca	ncelled, applica	tion reiec	ted, renewal refus	ed. cla	im reiected	d. speci	al conditio	ns or exces	ss imi	oosed
by any insurer? If yes please p											
5. Past insurance claims yo	nu have made Tt	nis section must	he comp	leted							
In the last 5 years have you ev					aim p	ending aga	inst		<u> </u>		
you or any other director/offici				-	-			Yes	S N	10	
Insurer	Date of inciden	t	Descrip	otion of loss/circur	nstan	ce		Amount	oaid/outsta	nding	J
	/	/						\$			
	/	1						\$			
	/	1						\$			
	/	/						\$			
	/							\$			=

6. Details of the organisation premises *This section must be completed*

If you have more than two buildings at the one location or you have more than two locations, please complete additional applications

Address of the locations Location one Postcode Location two Postcode **Location one Location two** Number of buildings at the location a. Do you use the building for purposes other than noted above? Yes No Yes No If yes, then please provide full details For what purpose is the building occupied: i. by you? ii. by other parties? b. What year was the building constructed? c. If the building is over 30 years, has it been rewired? Yes No Yes No / d. If yes to question c, date when it was last rewired? / / / e. Construction of exterior walls Concrete Concrete Timber Timber Brick Brick Other Other f. Construction materials of roof Iron Iron Timber Timber Slate Slate Tiles Tiles Other Other g. Construction materials of floors Concrete Concrete Timber Timber Other Other h. Are you aware of any asbestos material forming part of the buildings? Yes No Yes No If yes, describe the type of material, quantity and your remedial plans i. Describe the condition of the building/s Good Good Fair Fair Poor Poor

		Locati	on o	ne		Loca	tion t	NO	
j.	Number of storeys (including ground)								
k.	Is the building connected to town water?	<u> </u>	Yes		No		Yes		No
	If no, please advise details of water supply								
l.	How are the premises protected against fire?								
	i. Fire sprinkler system	<u> </u>	Yes		No		Yes		No
	ii. Smoke or heat detection equipment connected to the fire brigade	\	Yes		No		Yes		No
	iii. Hose reels to cover whole floor area	<u> </u>	Yes		No		Yes		No
	iv. Portable fire extinguishers	\	Yes		No		Yes		No
	If yes to iv, please advise								
	Number								
	Туре								
m.	Do you have a commercial kitchen in your premises?	\ \ \	Yes		No		Yes		No
	If yes, detail the type of cooking equipment								
	Do you have a deep fryer?	\	Yes		No		Yes		No
	Does the kitchen contain cooking hoods, filters and ducted exhaust system?	\	Yes		No		Yes		No
	Are the hoods, filters and ducting cleaned by a service contractor?	\	Yes		No		Yes		No
	If yes, what is the cleaning interval?				months				months
n.	How are the premises protected against burglary?								
	Doors								
	Windows								
	Lighting								
	ii. Do the premises have an alarm?	\ \ \	Yes		No		Yes		No
	If yes, is it monitored?	Y	Yes		No		Yes		No
	Who is the security company?								
7 .	Employee and/or volunteer details								
a.									
	Professionally qualified* Unqualified								
	* Qualified refers to those people who hold a recognised university degree/diploma/certificate	or indus	stry eq	uivalen	t.	J			
	ii. What is your annual wage role?	\$							

Policy Coverage

Section 1. Property		
Do you require cover on your Buildings and Contents?	No	
Declared values for insured property	Location one	Location two
	Replacement value	Replacement value
Buildings including fixtures and fittings	\$	\$
General contents	\$	\$
Electrical equipment	\$	\$
Other specified contents (please attach a detailed list of all specified contents)	\$	\$
Combined total	\$	\$
Section 2. Interruption insurance		_
Do you require consequential loss cover?	No	
Indemnity period required? 12 months 18 months 24 month	ns	
Gross revenue/income including Government grants, subsidies and fees		\$
Do you wish to select the following Optional extensions?		
1. Additional increase in cost of working	Yes No \$50,000 or	\$
2. Accountants and other professional costs for claims preparation	Yes No \$20,000 or	\$
3. Book debts	Yes No \$20,000 or	\$
4. Payroll	Yes No \$20,000 or	\$
Section 3. Crime		
This section offers cover under three parts. Please select the parts you require: Note: the cover applies across all locations you have declared under Section 1 of this policy.		
Part A. Loss of money (but not theft by your employees/officials) Yes	No	
Part B. Burglary or theft of property (other than money) Yes	No	
Part C. Theft by officials (of your money or property) Yes	No	
Part A. Loss of money Note: a limit of \$500 applies outside business hours.	Sum Insured required	\$
Do you wish to increase the limit outside business hours?	No If yes	\$
Limit of money required?		\$
Part B. Burglary or theft of property (other than money)		
Please nominate sum insured \$5,000 \$10,000 \$15,000	\$20,000 Other Please s	pecify \$
Are there any items of significance. <i>Please list</i> .		Value
		\$
		\$
		\$
Part C. Theft by officials		
Insured property		
How many people have responsibility for cash/cheques/negotiable instruments?		
How often are your auditing requirements carried out?		

Please nominate a sum insured for money and all other property of the insured (not excluded by this section)
\$5,000 \$10,000 Other Please specify
Limits apply to extensions available under this section. Please refer to the policy wording for details.
Bank account control
Do the employees who reconcile the monthly bank statements either:
Sign cheques Yes No
Handle deposits Yes No
Do the employees who prepare cheques also sign the cheques? Yes No
Computer control
Is access to computers password controlled?
Do persons other than employees have physical or electronic access to computer facilities? Yes No
Is the output regularly reconciled and cross checked by persons who do no prepare or process input?
If you answered no to any of the above, what are the alternative controls in place?
Section A Glace breakage
Section 4. Glass breakage Do you require glass breakage cover? Yes No
Do you require glass breakage cover? Yes No
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage.
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions?
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit If yes, limit required
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit Frames and signs \$2,000 Yes No \$
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit If yes, limit required Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Destruction of contents \$5,000 Yes No \$
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit If yes, limit required Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Destruction of contents \$5,000 Yes No \$ Section 5. Breakdown of mechanical and electronic equipment
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit If yes, limit required Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Destruction of contents \$5,000 Yes No \$
Do you require glass breakage cover? We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Section 5. Breakdown of mechanical and electronic equipment This section offers cover under two parts. Please select which parts you require: Part A. Breakdown of mechanical equipment (including boilers and pressure vessels) Yes No
Do you require glass breakage cover?
Do you require glass breakage cover? We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Section 5. Breakdown of mechanical and electronic equipment This section offers cover under two parts. Please select which parts you require: Part A. Breakdown of mechanical equipment (including boilers and pressure vessels) Yes No
Do you require glass breakage cover?
Do you require glass breakage cover? We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit Frames and signs \$2,000 Yes No \$ Temporary shuttering, sign writing \$2,000 Yes No \$ Section 5. Breakdown of mechanical and electronic equipment This section offers cover under two parts. Please select which parts you require: Part A. Breakdown of mechanical equipment (including boilers and pressure vessels) Part B. Breakdown of electronic equipment to be insured No. of items No. No New replacement value each item/sum insured
Do you require glass breakage cover? Yes No We cover you for the actual cost of replacing or fixing glass which suffers accidental breakage. Extension and standard limit Do you wish to increase the standard limits for any extensions? Standard limit
Do you require glass breakage cover?

	No. of items	New replacement value each item/sum insured
6. Printing equipment		\$
7. All other equipment greater than \$2,000.		\$
Additional items to be insured as per listing attached		
Total new replacement value		\$
Optional extension to Part A. Deterioration of refrigerated goods	cover	
Do you wish to select this optional extension? Yes No		
Note: It is only available if you have insured all the refrigeration equipment under this section	on. Limit of loss under the policy is \$3,000	
Type of goods being stored		
Total value of refrigerated goods being stored at any one time?		\$
Part B. Specified electronic equipment to be insured	No. of items	New replacement value each item/sum insured
Audio visual equipment		\$
Computer/office equipment		\$
3. All other equipment greater than \$2,000		\$
4.		\$
5.		\$
6.		\$
7.		\$
Total new replacement value		\$
Optional extensions available under Part B. Breakdown of electro	onic equipment	Replacement value
1. Data media material and records Yes No		\$
2. Increase in cost of working cover Yes No		\$
Section 6. Liability Insurance		
Do you require this Liability insurance cover? Yes No		
Your chosen limit of liability \$5 million \$10 million	\$15 million \$20) million
Do your premises have the following facilities?		
Indoor/outdoor sporting courts, pools or fields. Please specify		Yes No
Gymnasium/training rooms/playgrounds		Yes No
Are all your facilities fully compliant with current Australian Standards and	Government by-laws? If no, please pr	rovide details Yes No
Are your premises licensed to serve alcohol?		Yes No
Do you operate any income generating businesses or activities eg. op shop	s, crèches, child care? <i>If yes, please</i> p	orovide details Yes No

Do you sell any items which are manufactured by other	rs? If yes, please provide details	of items sold		Yes	No
If yes, are you the sole agent within Australia for any ite		or involved with in the next 12 mon		Yes [No vide details.
This policy automatically covers the following activities: fete	es or similar, charitable activities, b	nookshops, youth outings, seniors o	utings, car	mps, fu	ndraising
such as walkathons and picnics. The activities listed below	are excluded from your insurance	e policy. However, we may consider	-	-	_
Please indicate the type of activities you are resp	oonsible for organising and ru Number of times	ınning. Estimated number of	Are t	he act	ivities run
Activity	held per year	participants per activity	by an	ı exter	nal party?
Abseiling/rock climbing				Yes	No
Archery				Yes	No
Caving				Yes	No
Flying foxes				Yes	No
Equestrian activities				Yes	No
Shooting				Yes	No
Rafting/canoeing				Yes	No
ce skating				Yes	No
Self defence				Yes	No
All other potential hazardous activities. <i>Please specify</i>				Yes	No No
				Yes	No
				Yes	No
				Yes	No
				Yes	No
Have you any ongoing or temporary arrangements to empl	lov contactors on vour premises				
(or intend entering into a contract) as part of your business		and terms of the contract		Yes	No
_					
Please provide the name and position of each director or s	senior officer of the business entity				
Name Office/Po	osition held Date of appoin	tment Details of professiona	ıl associati	on mer	nbership

Number of employees/other persons engage	ed in the	business		This year		Last	year	Prev	ious ye	ear	
Directors											
Executive officers											
Full time employees (admin)											
Full time employees (manual)											
Part-time employees											
Temporary/casual workers											
Contracted in labour											
Fixed term/task employees											
Independent contractors											
TOTAL											
Please provide the name and position of each	director o	or senior off	icer c	of the business (entity						
Property in your care, custody and cont	trol										
Do you require more than the standard limit	of \$100	,000?							Yes		No
Do you require insurance for property in you	r care, c	custody and	con	trol?					Yes		No
							If yes \$				
Molestation/sexual abuse cover											
Does your organisation require cover agains	t molest	ation/sexua	al abu	use? <i>If no, prod</i>	eed t	to section 7			Yes		No
If yes, please provide a copy of your working	g with ch	nildren proto	ocols				_				
How often are adults formally left alone with	children	n/young peo	ople (on a one-on-or	ne bas	sis?	Times per week		Hou	ırs per	week
If you employ people to work in child-related legislation. A Prohibited Employment Declaration including volunteers. Have you obtained the in child-related employment?	ation mu	st be sougl	nt fro	m anyone app	ying 1	for child-relate	d employment,		Yes		No
A background check is mandatory for any popeople who care for, work with or are involved					derta	ke police chec	ks for all		Yes		No
Do you interview and check references of all p	eople app	plying to wo	rk wi	th, care for or b	e invo	lved with childr	en or young people?		Yes		No
Do you have a child protection policy with pr	ocedure	s for dealin	ıg wi	th abuse comp	laints	?			Yes		No
Have you ever received complaints relating to molestation/sexual abuse or similar? If yes, please provide details on a separate page and attach to this declaration									Yes		No
Are you aware of any person who attends or is or child abuse offence? IMPORTANT: Please Offenders.' If yes, please provide details on	be awar	re that your	poli	cy includes a 'S	Sexua	l Abuse Exclus			Yes		No
Our liability for all compensation relating to of insurance. Please contact your insurance into											
Section 7. Professional indemnity insur	ance	_									
Do you require professional indemnity insurance cover?									No		
Is it the intention that the proposed insurance replaces an existing policy?									No		
What limit of cover do you require	\$2	2 million		\$5 million		\$10 million	\$20 million				
Excess you will carry	\$1	1,000		\$2,500		\$5,000					

Section 8. Liability of officials				
Do you require liability of officials insurance cover?		Yes		No
Is it the intention that the proposed insurance replaces an existing policy?		Yes		No
What limit of cover do you require \$2 million \$5 million \$10 million				
Excess you will carry \$1,000 \$2,500 \$5,000				
Section 9. Employment practices liability insurance				
Do you require employment practices insurance cover?		Yes		No
Is it the intention that the proposed insurance replaces an existing policy?		Yes		No
What limit of cover do you require \$1 million \$2 million \$5 million				
Excess you will carry \$1,000 \$2,500 \$5,000				
Number of employees/other workers per salary range This year Last year	Prev	ious ye	ar	
\$40,000 or less per year				
\$40,001 - \$100,000 per year				
\$100,000 + per year				
TOTAL				
Number of employees/other workers over the last three years				
Dismissed by employer Media radiundant				
Made redundant Pasigned valuaterily				
Resigned voluntarily				
TOTAL Number of employees/other workers split per state				
ACT NSW VIC QLD SA WA TAS NT				Total
Who handles your human resources function and please advise the person's experience in this position?				
Does the organisation:				
a. require applicants to complete a written application for employment as part of the hiring process		Yes		No
b. carry out required reference checks for all employees and contractors?		Yes		No
c. have well-documented recruitment guidelines and processes?		Yes		No
d. distribute an employee handbook to all its employees?		Yes		No
e. have a written policy on all types of discrimination and abuse?		Yes		No
f. have an internal documented incident/allegation/grievance/complaint procedure?		Yes		No
g. review or carry out exit interview for all resignations?		Yes		No
h. require dismissals to be reviewed by external solicitors and/or industrial relations specialists?		Yes		No
i. comply with all statutory requirements concerning its employees?		Yes		No
	I		'	

If no to any questions in Section 9, please give details:		
Continue 10 Valuntages - Developed against		
Section 10. Volunteers – Personal accident Do you require volunteers personal accident cover?	Yes No	
How many volunteers might you engage at any one time?	100 110	
How often do you have volunteers undertaking activities?		
What type of activities will they undertake for you?		
How much death and permanent total disablement benefit do you re \$10,000 \$20,000 \$50,000 0	quire? ther <i>Please specify</i> \$	
		anacity (
		specify \$
Note. An initial period of 7 days disablement is excluded. Do you req	uire a change in this?	Yes No
If yes, how many days?		
Section 11. General property		
Do you require general property cover? Yes No		
Cover options: please select one of the following:		
1. Cover for: fire, flood, theft, collision and overturning of conv	eying vehicle	
2. All accidental damage		
Description of item to be insured	No. of items	Sum insured required
1.		\$
2.		\$
3.		\$
4.		\$
5.		\$
6.		\$
7.		\$
	Total sum insured	\$

Section 12. Tax audit		
Do you require tax audit cover?		Yes No
In relation to tax audits, do you comply with requirements under Comm	nonwealth, State or Territory legislation?	Yes No
Have you been subject to any investigation or tax audit by any Comm in the last 12 months?	onwealth, State or Territory department	Yes No
If yes to any of the above please provide details		
Excess		
The following are the minimum excess applicable for each poli	-	
Increasing your excess will reduce the premium payable:	Minimum excess	Alternative excess required
Section 1 and 2 Earthquake, or volcanic eruption	\$20,000	\$
Named cyclone excess	\$10,000	\$
All other loss/damage	\$250	\$
Section 3. Earthquake	\$300	\$
Section 4	\$250	\$
Section 5	\$250	\$
Section 6	\$250	\$
Section 7	\$250	\$
Section 8	\$250	\$
Section 9	\$250	\$
Section 10	7 days	\$
Section 11	\$250	\$
Section 12	\$250	\$
Additional information (if any)		Voc. No.
Is there any other information which you think may affect your insura (See your 'Duty of Disclosure' on page 2). If yes, please provide details or		Yes No
Declaration This section must be completed		
I/we declare that the answers given and statements made are to the any information likely to affect the acceptance of this declaration or t		ct and that I/we have not withheld
I/we acknowledge that I/we have received a copy of the Ansvar Insurinsurance. I am/we are aware that I/we have twenty one days to react this insurance in writing and receive a full refund of any premium pair	the policy and if I am/we are not satisfied	
Applicant(s) signature		
Signed	Position	
Date		

Completion of this form does not provide insurance until a Cover Note or Certificate of Insurance has been issued.

Notes

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